

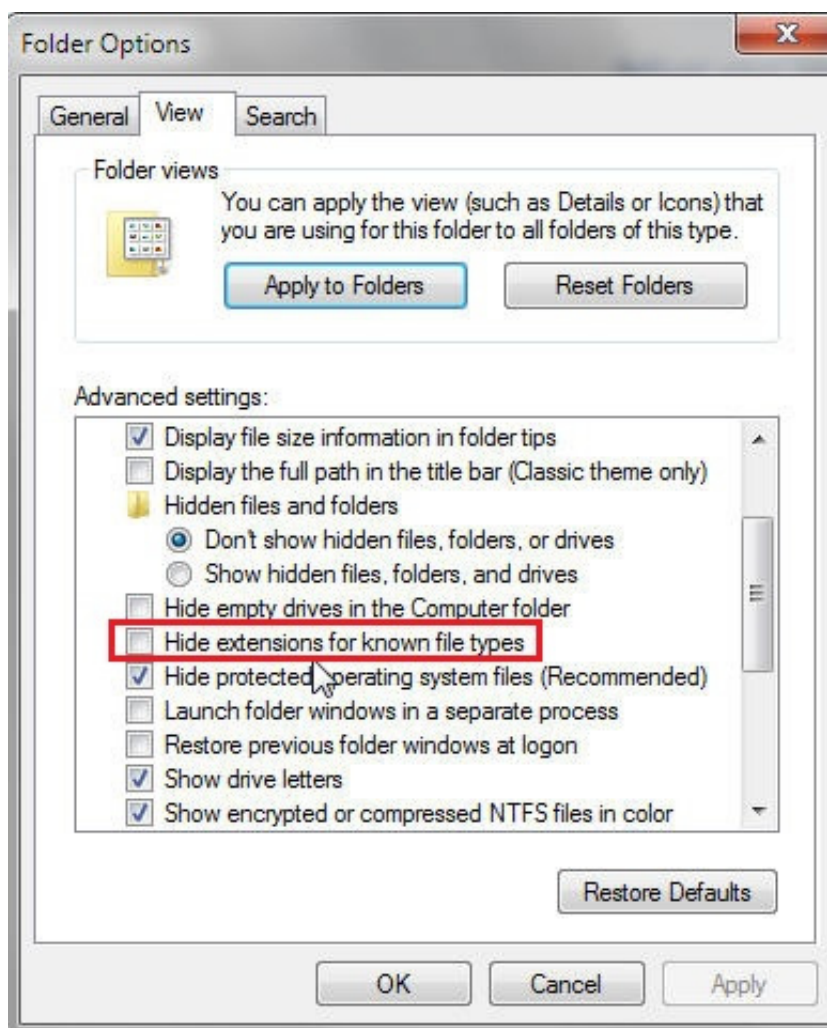
Registration Wizard continually opens upon bootup

Keywords/Key Phrases: registration wizard, bootup, pop up,

Summary:

- ✓ **Applicable To:** Creative products
- ✓ Creative Product Registration wizard pops up each time the computer is rebooted. Rename the file InetReg.exe to disable it.

Please disable checkbox for **Hide extensions for known file types** to make any hidden files visible.



If the Creative Product Registration wizard pops up each time the computer is rebooted, you can stop it by renaming the file **InetReg.exe**:

1. Click **Start**, and then **Run**.
2. Type **CMD** and press **Enter**. (If you are using Windows ME, Windows 98, type **Command**).
3. Type: **ren "C:\Program Files\Creative\Product Registration\English\InetReg.exe" "C:\Program Files\Creative\Product Registration\English\InetReg.exe.BAK"**
4. Press **Enter**. Close the window and reboot the computer.

Alternatively, you can search for the file **Inetreg.exe** in Windows Explorer, and then rename it once it is found.

1. Click **Start**, and **Search**.
2. Click **All files and Folders** option.
3. Type **InetReg.exe** in the file name field.
4. Once the file is located and displayed, right click on it and select **Rename** from the menu list. Rename the file to **InetReg.exe.BAK**.

To rename **InetReg.exe** in Windows 7, do the following steps:

1. Go to **Windows Task Manager**. Click **Processes** tab.
2. Look for **InetReg.exe** and perform a right click. Click on **Open files location**.
3. Go to **InetReg** and perform a right click. Go to **Properties** and rename it as **InetReg.exe.BAK**

The registration window should not come up anymore unless a new product is installed.

If Creative Product Registration wizard persists, make sure that it is not listed in the Startup groups.

Windows XP™

1. Click **Start**, and then **Run**.
2. Type **MSCONFIG**, and press **Enter**.
3. Click on the **Startup** tab, and uncheck the box next to Creative Online Product Registration.
4. Click **OK**.
5. Restart the computer. When prompted, select "**Selective Startup**" instead of "**Normal Startup**".

Windows Vista™

1. Click **Windows Vista logo** in the bottom left hand corner.
2. Type **MSCONFIG** in the search field, and press **Enter**.
3. Click on the **Startup** tab, and uncheck the box next to Creative Online Product

Registration.

4. Click **OK**.

5. Restart the computer. When prompted, select "**Selective Startup**" instead of "Normal Startup".

Windows 7™

1. Click **Windows 7** logo in the bottom left hand corner.

2. Type **MSCONFIG** in the search field and press **Enter**.

3. Click on the **Startup** tab and uncheck the box next to Creative Online Product Registration.

4. Click **OK**.

5. Restart the PC. When prompted, choose "**Selective Startup**" instead of **Normal Startup**.

Windows 8™

1. Move the cursor to the bottom right of the "Start" screen to display functions.

2. Click on "**Search**".

3. At the Apps search, key "**command prompt**" to invoke it.

4. At the command prompt, type "**msconfig**".

5. Select "Startup" tab and click on "**Open Task Manager**".

6. At the pop up Windows, choose the option for Creative Online Product Registration.

7. Click "**Disable**" button at the bottom right to disable the registration.

8. Restart the PC. When prompted, choose "**Selective Startup**" at General tab instead of **Normal Startup**.

Windows 10™

1. Move the cursor to the bottom left of the taskbar and click on the **Search** icon.

2. Key in "**command prompt**" to invoke the software utility.

3. At the command prompt, type in "**msconfig**".

4. Select "**Startup**" tab and click on "**Open Task Manager**".

5. At the pop up Windows, choose the option for Creative Online Product Registration.

6. Click "**Disable**" button at the bottom right of the taskbar to disable the registration.

7. Restart the PC. When prompted, choose "**Selective Startup**" at the General tab instead of the "**Normal Startup**".